

TBC Aventre Pte Ltd Contract
Terms & Conditions
W.E.F 1st January 2026

For good and value consideration, the parties hereto agree as follows:

GENERAL

- Definitions

The terms defined herein shall have, for all purposes of this agreement, the following meanings, unless the context expressly or by necessary implication otherwise requires:

“Property” means the property contained therein shipped by or on behalf of the Customer to TBC Aventre Pte Ltd, which Property is to be dealt with by TBC Aventre Pte Ltd as set forth herein.

“Quotation” means the quotation issued by TBC Aventre Pte Ltd that have been accepted by the Customer. The following capitalized terms shall have the meaning ascribed to them in the Quotation:

“Customer”; Start Date; End Date.

Monthly Fee; Initial Payment; Handling and Administrative Fee. Once the quotation is accepted it shall be read with and construed with together with the terms and conditions herein, and in particular, references herein to the terms “Agreement”, and all other instruments and documents executed thereunder or pursuant thereto, shall for all purposes refer to these terms and conditions incorporating and as supplemented by the Quotation.

STORAGE OF PROPERTY

1.1. The Term of this Agreement shall commence on the Start Date hereof and shall, subject to its monthly auto extension until termination request with a minimum of fourteen (14) days’ notice before the expiry/last day of the subscription.

MONTHLY FEES

2.1. The Customer shall pay TBC Aventre Pte Ltd the Monthly Fees minimum of seven (7) days before the expiry/ last day of subscription, for each month as long as the Property is stored with TBC Aventre Pte Ltd

2.2. Unless otherwise stipulated in this Agreement the Initial Payment shall be payable immediately by way of internet transfer upon the Customer accepting the Quotation. The Initial Payment paid by the Customer will be applied towards Monthly Fees that first accrued.

2.3. The Monthly Fees shall be paid for minimally of seven (7) days before the next monthly subscription, it shall be the Customer's responsibility to ensure that all Monthly Fees are paid on time regardless of whether or not TBC Aventre Pte Ltd issues a reminder.

2.4. There shall be **no pro-rated rates**. In the event of termination of the storage subscription, should the extension be less than one (1) month, Storage

subscription will be charged as per monthly basis, strictly no pro-ration of storage’s rate.

PAYMENT MODE & POLICY

3.1. Any late payment by the Customer shall accrue a one-time late payment fee of \$50.00 per month based on per invoice, compounded on a per invoice basis until all such sums are fully paid.

3.2. All payments due and owing by the customer to the Company for services rendered shall be made free of any restrictions or condition and without any deduction or withholding, whether by way of setting off (legal and/or equitable) or otherwise.

3.3. Notwithstanding any other term in this Agreement, in the event any portion of the Monthly Fees remain overdue for more than 7 days, TBC Aventre Pte Ltd shall be entitled to:

a. Unilaterally terminate the Agreement; and/or

b. Dispose of the Property at the Customer’s cost and expense.

3.4 For the avoidance of doubt, Clause 3.1 to 3.3 survives the termination of the Agreement.

CHANGES IN SCHEDULE:

4.1. Subject to the schedule of the company, an advance notice of **at least 7 working days** is required from the customers for changes in regard to date/time for moving/storage. The Company shall also reserve the right to make changes at any time to the schedule without compensation, especially where unforeseen circumstances arise. However, the Company shall make reasonable efforts to avoid such changes and provide early notification to customers where possible.

CANCELLATION & RESCHEDULING OF BOOKING:

5.1. An advance notice of **at least 7 working days** is required from the customers for any cancellation/rescheduling. A late cancellation/rescheduling fee, comprising 50% of the total charges will be invoiced to the customer upon cancellation/ rescheduling within 7 calendar days of the scheduled appointment and 100% of the total charges if within 48 hours’ notice.

ACCESSING PREMISES AND RETRIEVAL OF PROPERTY DURING THE TERM

6.1. The Customer may access to inspect or to retrieve items with the approval of TBC Aventre Pte Ltd with 2 weeks’ notice. It will be subject to the availability of staff to oversee the operation. An entry fee of \$150.00 will be required for each entry, one staff will be on-site to assist with the inspection or retrieval of goods. In the event, where more than one staff will be required, an additional \$100.00 per manpower will be required.

THE PROPERTY

7.1. The Customer warrants that the Customer is the owner of the Property.

7.2. Unless otherwise agreed to in writing, the Customer undertakes to ensure that none of the Property are dangerous or hazardous items, items with a value above \$5,000, as well as any of the items listed below:

“Food, general packaged food, perishable, antiques, paintings, sculpture, works of arts, bulk cargo (unless in the containers), branded/boutiques, designer goods and watches, cash, gold, bullion, negotiable instruments, jewellery, precious metals, ceramics, porcelain, pottery, sanitary ware, tiles, lightings, mirrors, cigarettes, tobacco, containers as cargo, electronics / semi-conductor components, frozen food, cargo requiring refrigeration, liquor, livestock, military, equipment / ammunition explosives, logs, plywood, timber, vehicle, raw cotton and asbestos.”

7.3. Unless otherwise stipulated, the TBC Aventre Pte Ltd will not be liable for any loss or damage to the items.

7.4. The Customer further warrants that the Property are not stolen items, illegal items, illegal drugs, dangerous chemicals, liquor, wine perishable items, plants, counterfeit goods or of any nature contrary to Singapore law.

7.5. The Customer is liable for damages or any inconvenience set out in Clause 7.2 (e.g. storage of food that attracted rats/ cockroaches). Includes compensation of customer or payment to vendor due to infestation of unnecessary pest.

7.6. Unless explicitly agreed to in writing, the Parties agrees that the Customer shall be liable for any loss or damage that may arise in the event the storage of any dangerous or hazardous of Property by TBC Aventre Pte Ltd results in any loss or damage.

RISK, INSURANCE, AND EXCLUSION OF LIABILITY

8.1. All risks with respect to loss or damage to the Property shall remain with the Customer, and the Customer shall obtain and maintain such insurance coverage in respect of the Property against such risks as it shall, within its sole discretion, deem necessary.

8.2. TBC Aventre Pte Ltd shall not be liable for any loss or damage to Property through the negligence of TBC Aventre Pte Ltd, its agents or servants.

8.3. Unless otherwise set out in this Agreement, Parties agree that TBC Aventre Pte Ltd will not be responsible for any loss or damages caused by it, its employees, or agents to any Property stored and/or moved by TBC Aventre Pte Ltd and any loss or damage that may arise out of or in connection to the Property.

8.4. For the avoidance of doubt, Parties agree that TBC Aventre Pte Ltd shall not be liable for any loss or damage as set out even if its agents have been negligent in any way.

8.5. TBC Aventre Pte Ltd shall have no liability under or be considered to be in breach of this Agreement for any

delay or failure in performance of its obligations under this Agreement which results from circumstances beyond its reasonable control. Such circumstances include any Act of God, riot, strike or lock-out, trade dispute or labour disturbance, accident, breakdown of plant or machinery, fire, flood, shortage of labour, materials or transport, electrical power failures, threat of or actual terrorism or environmental or health emergency or hazard, or arrest or seizure or confiscation of items/ goods by competent authorities. If this happens, TBC Aventre Pte Ltd will not be responsible for failing to allow access to your property for so long as the circumstances continue. TBC Aventre Pte Ltd shall, however, use reasonable endeavors to minimize any effects arising from such circumstances

8.6. Where TBC Aventre Pte Ltd provides moving, transportation, pick-up and/or delivery services in connection with the Property (“Moving Services”), the Customer shall ensure that the Property is adequately packed and labelled, and shall disclose to TBC Aventre Pte Ltd, prior to collection, any items that are fragile, valuable, or require special handling.

8.7. TBC Aventre Pte Ltd shall exercise reasonable care in the performance of Moving Services. Save for loss or damage caused by the gross negligence or wilful default of TBC Aventre Pte Ltd, its employees or agents, TBC Aventre Pte Ltd shall not be liable for any loss of or damage to the Property arising from or in connection with the Moving Services, including but not limited to loss or damage arising from inadequate packing by the Customer, pre-existing defects, ordinary wear and tear, or items not disclosed to TBC Aventre Pte Ltd as fragile or valuable prior to collection.

8.8. Where TBC Aventre Pte Ltd is found liable for any loss or damage to the Property arising from the Moving Services, such liability shall be limited to, and shall in no event exceed, the total fees paid by the Customer to TBC Aventre Pte Ltd for the relevant Moving Services.

8.9. The Customer shall inspect the Property upon delivery or collection and notify TBC Aventre Pte Ltd in writing of any loss or damage to the Property arising from the Moving Services within twenty-four (24) hours of such delivery or collection, failing which TBC Aventre Pte Ltd shall be discharged from all liability in respect thereof.

TERMINATION

9.1. Unless termination request has been sent in, storage subscription remains active till termination request.

9.2. TBC Aventre Pte Ltd may in its sole discretion, terminate this Agreement, upon TBC Aventre Pte Ltd giving 5 days (as per stated in the letter of disposal) notice to the Customer in the manner set out in this agreement.

9.3. The Customer shall ensure that the Property is removed from the Premises at the end of the Term and/or on or before the time the agreement is terminated. The Customer shall also ensure that any outstanding sums of monies owing to TBC Aventre Pte

Ltd are paid within 7 days of the Agreement being terminated. TBC Aventure Pte Ltd reserves the right to offset any outstanding payments against the Security Deposit.

9.4. TBC Aventure Pte Ltd is at liberty to dispose at the cost and expense of the Customer any Property that in the Premises after the Termination date without further reference to the Customer.

9.5. Termination of this agreement shall be without prejudice to any rights accrues prior to such termination which any Party may have arising out of this Agreement.

MISCELLANEOUS

10.1. This Agreement shall ensure to the benefit of and be binding upon the parties hereto and their respective successors and assigns.

10.2. The headings contained herein are included solely for convenience, are not intended to be full or accurate descriptions of the content thereof and shall not be considered part of this Agreement.

10.3. No waiver by any party or any breach by any other party of its covenants, obligations and agreement hereunder shall not be a waiver of any subsequent breach of any other covenant, obligation or agreement, nor shall any forbearance to seek a remedy for any breach be a waiver of any rights or remedies with respect to such or any subsequent breach.

10.4. Each provision of this agreement is severable and distinct from the others. The Parties hereto intend that each provision shall be and remain valid and enforceable to the fullest extent permitted by law. In the event that any provision (for any reason) is or becomes to any extent whatsoever invalid, illegal or not enforceable at law, it shall to that extent be deemed not to form part of this Agreement but, save for the aforementioned limitation, it will continue to remain in full force and effect. All other provisions of this Agreement shall remain in full force and effect save where the operation of any such clause would negate the commercial intent or purpose of the Parties hereto.

10.5. Unless expressly provided to the contrary in this Agreement, a person who is not a party has no right under the Contracts (Right of Third Parties) Act, Chapter 52B of Singapore to enforce or to enjoy the benefit of any terms of this agreement. Notwithstanding any term of this Agreement the consent of any third party is not required for any variation (including any release or compromise of any liability under) or termination of this Agreement.

10.6. The Parties expressly acknowledge that they have read this Agreement and understood its provisions. The Parties agree that this Agreement and its subsequent terms, conditions and variations constitute the entire agreement between them with respect to the subject matter of this Agreement and that it supersedes all prior or contemporaneous proposals, agreements, negotiations, representations, warranties,

understandings, correspondence and all other communications (whether written or oral, express or implied) or arrangements entered into between the Parties prior to this Agreement in respect of the matters dealt with in it. No promise, inducement, representation or agreement other than as expressly set forth in this Agreement has been made to or by the Parties.

10.7. The Customer agrees to pay TBC Aventure Pte Ltd for all legal costs arising out of and/ or in connection with the enforcement of this Agreement. The Customer further irrevocably agree that service of any notice or originating process or legal process relating to this agreement shall be deemed to be served if sent in the manner set out in Clause 10 above, For the avoidance of doubt, this Clause shall not affect the right of Parties to serve any notice relating to Agreement by registered post to the addresses set out above or to serve any originating process or legal process relating to this Agreement in any other manner permitted by law. For the avoidance of doubt, this Clause shall survive the termination of this Agreement.

10.8. This Agreement shall be governed by and interpreted in accordance with the law of the Republic of Singapore. Any claim, dispute, or difference arising out of or in connection with this Agreement shall be decided by the Singapore courts, to whose exclusive jurisdiction the Parties hereby irrevocably submit.

10.9. Parties agree that any dispute within the maximum statutory limit of the Small Claims Tribunal of the State Courts of Singapore arising out of or in any question regarding its existence, validity or termination, shall be referred to and finally resolved by the Small Claims Tribunal of the State Courts of Singapore, which rules are where appropriate deemed to be incorporated by reference in this clause.

I agree to be bound by the terms and conditions of this Agreement:

Storer's Signature: _____

Date: _____

Facility Owner's Signature: _____